

Professional Practice Webinar Pharmacy Technician Scope of Practice - Myths & Misconceptions

February 12, 2019



Overview

- This webinar will include:
 - An overview of:
 - the legislation related to pharmacy technician registration,
 - the standards of practice related to pharmacy technician scope of practice
 - a “question & answer” style run through of some frequently-asked questions related to this topic

Registration Requirements

- Comparable to that of a pharmacist...
- Pharmacy Act, 2012
 - 17.(1) The board shall register...a pharmacy technician where he or she
 - (a) applies in a manner and form prescribed by the board;
 - (b) provides proof satisfactory to the board that he or she
 - has graduated from a pharmacy technician educational program accredited by CCAPP, or
 - was previously registered, in good standing in another province or territory of Canada
 - (c) successfully completes a pharmacy technician licensing examination...



Registration Requirements, continued

- Pharmacy Act, 2012
 - 17.(1) The board shall register...a pharmacy technician where he or she
 - (d) provides proof... that he or she has successfully completed the PEBC qualifying exam
 - (e) provides proof that he or she has obtained professional liability insurance coverage...
 - (g) has a working knowledge of the English language...
 - (h) pays the fees set by the board...
 - (i) meets the other requirements that may be prescribed by the regulations



Registration Requirements, continued

- Pharmacy Regulations, 2014
 - 6. (1) In addition to the requirements in section 17 of the Act a person applying to be registered as a pharmacy technician shall provide
 - (a) a current certificate of conduct satisfactory to the board...
 - (b) photo identification acceptable to the board
 - (c) proof satisfactory to the board that he or she completed the required... practical training



Title Protection

- Again, comparable to a pharmacist...
- Pharmacy Act, 2012
 - 24. (1) Only a pharmacist registered under this Act is entitled to use the title or designation pharmacist, registered pharmacist or R.Ph.
 - (2) Only a pharmacy technician registered under this Act is entitled to use the title or designation pharmacy technician, registered pharmacy technician or R.Pt.



Competencies & Model Standards

- Conceptually identical to pharmacists

PHARMACY TECHNICIANS	PHARMACISTS
Professional Competencies for Canadian Pharmacy Technicians at Entry to Practice	Professional Competencies for Canadian Pharmacists at Entry to Practice
Standards of Practice for Canadian Pharmacy Technicians	Standards of Practice for Canadian Pharmacists

Competencies & Model Standards

Entry-to-Practice Competencies

form the basis of registration exams and practical training manuals and evaluations

(<http://nlpb.ca/registration-and-licensing/registration-information/>)

Standards of Practice

describe the expectations for a registrants practice

(<http://nlpb.ca/pharmacy-practice/standards-guidelines-policies/>)

Pharmacy Technician Scope of Practice

- Basics:
 - obtain, enter, and record patient profile information
 - ensure that prescriptions are complete and authentic
 - receive, transcribe, and record verbal prescriptions from prescribers
 - transfer prescriptions to and receive prescriptions from other pharmacies
 - prepare prescriptions, including compounding, if required
 - ensure the accuracy of prepared prescriptions, including performing the final technical check
 - provide technical information to patients when therapeutic assessment is not required - e.g. demonstrating the use of an auto-injector or insulin pen



Pharmacy Technician Scope of Practice

- Beyond the basics:
 - Medication Reviews – screen patients; notify pharmacists about eligible patients; book appointments and call patients to remind them about appointments
 - Medication Reconciliation – assist pharmacists with collecting the Best Possible Medication History (BPMH)
 - Adherence – organizing compliance packaging; refill reminder; medication synchronization services
 - Compounding – acting as compounding supervisor - development of policies, master formulation records, record-keeping



Frequently-Asked Questions



Frequently-Asked Questions

- TRUE OR FALSE?
 - A pharmacy technician can provide supervision to a pharmacy assistant



Frequently-Asked Questions

- TRUE
 - Pharmacy technicians can provide supervision and check the work of pharmacy assistants



Frequently-Asked Questions

- TRUE OR FALSE?
 - A pharmacy technician cannot check their own work



Frequently-Asked Questions

- FALSE
 - While it is always best practice for a final check to be performed by a pharmacy technician (or a pharmacist) who did not enter the prescription or prepare the prescription, if another member of the team is not available, all technical aspects, including the final check, can be completed by the same technician.



Frequently-Asked Questions

- TRUE OR FALSE?
 - Expectations are different for a refill than for a new prescription – a pharmacist does not need to be involved when a technician is dispensing a refill



Frequently-Asked Questions

- FALSE - No difference

PHARMACY TECHNICIANS	PHARMACISTS
<p>can be accountable and responsible for the technical aspects of prescriptions; that is, the right:</p> <ul style="list-style-type: none"> • Patient • Drug, Dosage Form, Route, Dose and Quantity • Directions • Prescriber • Container/Packaging/Labelling 	<p>remain accountable and responsible for the therapeutic appropriateness of all prescriptions, <u>regardless of whether it is new or a refill</u>. That is they should ensure:</p> <ul style="list-style-type: none"> • the prescription is [still] appropriate for the condition being treated • dosage is [still] safe and appropriate based on age, weight, etc. • the medication is [still] compatible with current medical conditions and allergies • the medication is [still] compatible with other medications being taken

Frequently-Asked Questions

- TRUE OR FALSE?
 - A pharmacy technician can witness the ingestion of methadone.



Frequently-Asked Questions

- FALSE
 - In accordance with section 8.3 a) of the OAMT Standards, only a pharmacist may witness the ingestion of methadone. This may not be delegated to a pharmacy technician or other member of the pharmacy team.
 - However, a pharmacy technician may assist with the preparation of methadone doses and perform the final check on the prepared product.



Frequently-Asked Questions

- TRUE OR FALSE?
 - A pharmacy technician can witness the destruction of unserviceable stock or post-consumer returns of products containing narcotics, controlled drugs or targeted substances.



Frequently-Asked Questions

- TRUE
 - In accordance with recent guidance documents published by Health Canada (<http://nlpb.ca/pharmacy-practice/practice-resources/>), a pharmacy technician may witness local destruction of unserviceable stock and post-consumer returns

Now Its Time for Your Questions...



Resources

- Ontario College of Pharmacy – Pharmacy Technician Practice Tools
 - <http://www.ocpinfo.com/practice-education/practice-tools/collection/technicians/>
- Teva Pharmacy Solutions Tech Talk CE & Newsletter
 - <https://tevapharmacysolutions.com/tech-talk-ce>
 - <https://tevapharmacysolutions.com/archived-ces-for%C2%A0technicians>
 - <https://tevapharmacysolutions.com/tech-talk-newsletter>



*Thank
You*

